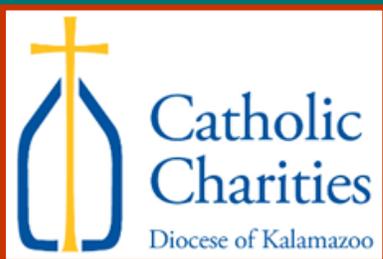




# **We Help Answer Prayers**

**2020 Annual Report**

**Catholic Charities Diocese of Kalamazoo**



# Our Mission

We are God's hands providing housing, health,  
and hope to His children.

## Letter from the Executive Director

Good day to you all.

2020 was certainly a year of change and challenge. As such, Catholic Charities Diocese of Kalamazoo faced the challenge and adapted to the changes within our community.

Staying true to our Mission and tradition, we were able to maintain our housing options for youth and young adults throughout the diocese. The Ark Shelter remained open throughout the pandemic and our staff stepped up to meet the challenges of social distancing, increased cleaning frequency, and overcame their own fear and uncertainties to aid those youth in need in our area.

The same can be said about our Youth Independent Living program. Our case managers continued to serve the young adults in our program while educating them on the pandemic and the necessary measures that they would need to attend to in order to maintain their own health and well-being.

With the mandated shutdowns, the Caring Network needed to be closed for just a few weeks, but this didn't stop the staff from stepping up in service. Our Case Managers continued to support and encourage their clients through virtual means of communication.

Bridges Mental Health services were a shining star for many who were suffering from anxiety and depression. Our counselors were some of the first in the area to make the transition to virtual visits and were able to continue their services throughout the pandemic with little or no disruption in service delivery.

Finally, out of crisis comes opportunity. Catholic Charities was quick to identify the increased needs of many in our diocese who were unable to work, burdened by increasing financial difficulties, and feeling unsure about the future.

With so much uncertainty and change, there is one thing for sure, Catholic Charities is here to serve those in need. We are here through your generous support and prayers. Please know that we pray for you daily.

God Bless,

A handwritten signature in black ink, appearing to read "Don Bouchard".

Don Bouchard

## Letter from the Bishop

Dear Sisters and Brothers in Christ,

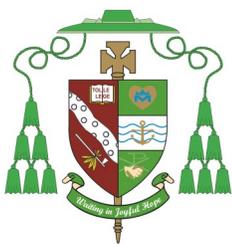
Our beloved Diocese is blessed beyond measure by the “*Good Works Arm of our Diocese*”, Catholic Charities Diocese of Kalamazoo. Over recent years, Catholic Charities has been expanding its many ways of sharing Christ’s love to those in need throughout all the nine counties that comprise our Diocese, for which we are very grateful. Most recently, as soon as the worldwide pandemic impacted our Diocese with lockdowns and limitations of many essential services, Catholic Charities sprang into action by initiating a major diocesan-wide “Emergency Food Program”, newly named Bread of Life, with staff and hundreds of volunteers from across the Diocese, working overtime to provide essential human needs--- food, clothing, and other necessities of life---to people in need throughout southwest Michigan.

Catholic Charities cares for all those in need, whether that might be a family challenged with job loss and food insecurity, or a young mother-to-be needing accompaniment with life skills during her pregnancy as well as after the birth of her child. Catholic Charities not only steadily provides services and programs wherever there is a need, but is also versatile enough, as demonstrated by the Bread of Life ministry, to respond as new needs arise.

Each of Catholic Charities’ services and programs represent a response to our baptismal commitment to be missionary disciples. By supporting Catholic Charities Diocese of Kalamazoo with your financial gifts, you are truly spreading the Good News of Jesus’ love to all those who are served.

Asking God’s blessings upon those in need, and upon those who in Christian Charity respond to their needs, I remain

Faithfully yours in Christ,



+ Paul J. Bradley

Most Reverend Paul J. Bradley  
Bishop of Kalamazoo

## Our Vision

We envision respect for human dignity and ever-increasing stability and independence for individuals, families and communities we serve.

# Together We Change Lives

**8,058** People served in all nine counties of the Diocese of Kalamazoo

**65**

Youth exited the Ark Shelter to Safe, Stable Places

**101**

Youth Sheltered or Housed



**83%**

Caring Network mothers decreased risk factors associated with infant mortality



**514**

Clients received case management to achieve goals

**366**

Free mental health sessions were provided by Bridges Mental Health

**31**

Post-Adoption contacts and five cases opened

**6,547**

Individuals or families were provided materials support to meet immediate needs

**5,792**

Families received food from our Bread of Life Food Distribution Program

**17,202**

Days of housing & services were provided to low-income seniors & mobility impaired adults at Baraga Manor, Otsego



# 2020 Financial Snapshot

## Income

**Total Revenue \$2,342,880**

**Program Grants/Contracts  
\$1,353,056**

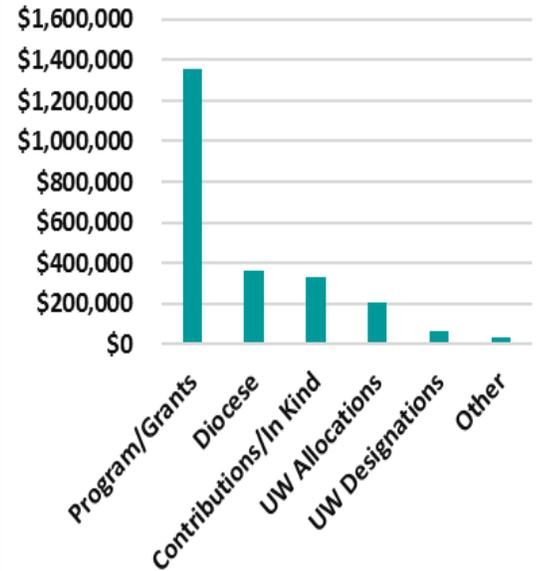
**Diocese of Kalamazoo \$364,000**

**Contributions & In-Kind \$330,528**

**UW Allocations \$205,000**

**UW Designation \$60,928**

**Other \$29,368**



## Expenses

**Total Expenses \$2,059,360**

**Ark Services \$1,323,030**

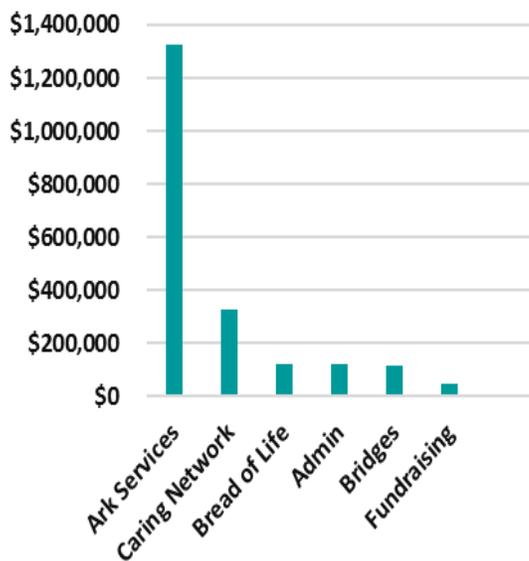
**Caring Network \$329,679**

**Bread of Life \$123,852**

**Admin \$123,030**

**Bridges \$114,405**

**Fundraising \$45,364**



# Because of You, Look What We Can Do

Catholic Charities has a total of six programs, all of which evolve to meet changing client and community needs in all nine counties of the Diocese: Allegan, Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, and Van Buren

## Ark Services for Youth

Provides a continuum of services for runaway and homeless youth, and youth in crisis between the ages of 10 and 24. Outreach provides street-based and community-based outreach as well as drop-in services. Youth Independent Living provides case management, counseling, housing, education, employment, life skills and more.

## Caring Network

Provides real alternatives to abortion for women experiencing a difficult pregnancy, case management, life skills education, and access to materials and supplies to support life-affirming decisions of parenting women and their families. A special emphasis is placed on assisting teen parents and mentoring services.

## Bridges Mental Health

Provides mental health counseling to individuals and families. Sessions can be scheduled virtually along with daytime and evening hours. Special emphasis is placed on clients experiencing lack of access to insured mental health care.

## Maternal Infant Health Program

A Home Visiting program for pregnant women and infants in Kalamazoo, Barry and Van Buren counties with Medicaid Insurance. Provides support services to families to promote healthy pregnancies and good birth outcomes.

## Baraga Manor

A 48-unit HUD funded apartment housing complex for older adults and mobility-impaired adults located in Otsego, MI. Staff provide supportive services, build community, and support families as they deal with issues of the aging.

## Bread of Life Food Distribution Program

The Bread of Life Food Distribution program was created in March 2020 in response to the COVID 19 pandemic with the goal to increase access to food and reduce food insecurity within the nine counties of the Diocese of Kalamazoo. The original intent of the program was to be a short-term response to the pandemic with providing food; however, the program has grown and now provides the basic necessities of life which include food, shelter, home goods, and furniture.

# It Takes a Village... of Volunteers

Thank you to our volunteers. We couldn't do it without you!

“Volunteers breathe life into our Mission,” says Jeannine Boehm, Catholic Charities’ Volunteer Coordinator. In 2020, approximately **171** volunteers provided more than **4,221** hours of service to support our agency. You might wonder how much is an hour of volunteer time worth? The estimated value of a volunteer hour in the US is \$25.00 an hour = **\$128,000** of volunteer value in 2020! “We should take immense pride in our CCDOK volunteers – their individual and collective spirit create a more compassionate, more life-affirming, more humble and more loving world in southwest Michigan.”



*CCDOK has been doing amazing charity work in the Kalamazoo area for a long time. I remember donating baby items to the Caring Network many years ago. More recently I connected with the Caring Network to get involved with the mentoring program with pregnant and parenting teens. My heart goes out to the brave young women who decided to carry and give birth to her baby in a culture that says they should do the opposite.*

*On April 1st I walked into the Hackett High School gymnasium lined with pallets of packaged food. I was amazed at how much food there was for those in need and humbled by all those who organized this ongoing need. I have met some wonderful people who have faith in God and who know how deeply affected we all are by the COVID19.*

*This has been a wonderful experience and everyone is happy to give a little of their time to help those in need. Thank you CCDOK! Margaret Kovach, Volunteer*

*Catholic Charities has always held a special place in my heart. My mother worked for Catholic Charities when I was growing up in upstate NY and I saw firsthand the selflessness and dedication the employees and volunteers demonstrated. I was happy to see such a vibrant Catholic Charities team when I relocated to Kalamazoo and continue to be energized by my fellow volunteers, full-time staff and of course, our clients. During one food delivery, the client who obviously was in need, found out I was working as a volunteer. He was proud to tell me that he also volunteered at his local rural church taking care of the landscaping. Even though he was in need he continued to give back. That humbling experience reaffirmed the importance of giving back and the dedication that Catholic Charities has to our community.*

Tom Noonan, Volunteer



*The selfless efforts made to ensure that no one leaves Catholic Charities Caring Network empty-handed nor empty-hearted, have been a great witness of Faith, Hope and Love for clients and volunteers as well!*

Mary Waurio, Volunteer

***If we practice love of neighbor with great perfection, we will have done everything. ~Teresa of Avila***

# Catholic Charities Board of Directors

Edward Clifford, Chair

Gary Harris

Jeff Brennan, Vice Chair

Loran Paprocki

Miriam Orozco, Secretary

David Scott

Christina Dorett, Treasurer

Dr. Michael Redinger

## Our Locations

### **Administrative Office**

1819 Gull Road  
Kalamazoo, MI 49048

### **Caring Network/MIHP**

1441 South Westnedge  
Kalamazoo, MI 49008

### **The Ark Shelter and YILO Offices**

990 West Kilgore  
Kalamazoo, MI 49008

### **Baraga Manor**

301 Washington Street  
Otsego, MI 49078

### **Bread of Life**

### **Food Distribution Center**

7105 S. Westnedge  
Portage, MI 49002



Website: [www.ccdok.org](http://www.ccdok.org)

Phone: 269-381-9800

E-mail: [info@ccdok.org](mailto:info@ccdok.org)

FAX: 269-381-2932

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