

ARK OUTREACH FAQ



- Who is eligible for outreach services?
 - Youth between the ages of 10-21 who are homeless or at risk of becoming homeless are eligible for services. (Youth under 18 must have parental consent to participate in full case management services. Youth under 18 do not need parental consent to receive short term assistance.)
- How long does outreach case management last?
 - Case management is available for up to 90 days. After those 90 days are up, clients can receive aftercare services for another 90 days. If they are still within the age range for services, they once again become eligible for outreach services after the aftercare period is over.
- Do I have to participate in case management to receive services?
 - Clients do not have to participate in case management to receive brief assistance from outreach workers.
- What can outreach services do for me?
 - Outreach workers can assist clients with:
 - Obtaining day-to-day necessities (such as clothing, food, school supplies, and some household goods)
 - Applying for state benefits
 - Applying for housing
 - Job search/job applications
 - Building life skills
 - Accessing and understanding community resources
 - Reaching education goals
 - Developing coping skills and accessing mental health services
- What services are **not** available through outreach?
 - Outreach workers cannot provide regular transportation for clients (such as to and from work or school).
 - Outreach workers cannot make large purchases for clients, such as paying for rent, phone bills, car repairs, etc. Outreach workers will instead attempt to connect clients with community resources that may be able to assist with these costs.
 - Outreach workers cannot guarantee housing for clients, only that they will assist in searching and applying for housing.

